

**ASK**

**Charlie**



## Championing Your Employees' Benefits Support Needs

Charlie's personalized benefits support provides a dedicated advocate to help your company's employees and their covered family members maximize their benefits, alleviating the overwhelming process of navigating the complex world of employee benefits.

### FEEL THE SUPPORT FROM OUR TEAM

At Charlie, our team of licensed experts are available to answer benefit questions your employees might have, from health insurance to assisting with claims.

This way, you can focus on running your business and leave the benefits questions to us.

**All available as an added value to you.**

*Equivalent value to one FTE*

### OUR BENEFITS EXPERTS

- + Explain how benefits work, including voluntary benefits
- + Locate in-network providers
- + Navigating billing issues and assist in resolving insurance claims
- + Facilitate pre-authorizations and support appeal options

...and other benefits-related concerns, so you don't have to!

Here to help you



[clientname.benefits@imacorp.com](mailto:clientname.benefits@imacorp.com)

866.599.4965

**SMS & CHAT COMING IN 2024**

**M-F 8AM to 6PM CST**

PROVIDED BY



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