



COVID-19 CLAIM REPORTING NUMBERS

Carrier	Phone Number	1st Report Phone #	1st Report Email	Online Reporting	24 Hr Reporting
Accident Fund	(866) 823-9504	(866) 206-5851	claimsexpress@accidentfund.com	www.accidentfund.com	
ACE/Chubb	(800) 433-0385	(800) 433-0385	chubbclaimsfirstnotice@chubb.com		(800) 523-9254
ACE Cyber	(800) 252-4670	(800) 252-4670	ACEClaimsFirstNotice@acegroup.com		(800) 252-4670
Affiliated FM / FM Global	Reporting number and email depends on Location	Use Link to obtain info -->		http://www.affiliatedfm.com/Contact-Us/Tasks/Property-or-Boiler-Machinery-Claims.aspx	
Affinity	(877) 275-1862	(877) 275-1862	affinityclaims@narisk.com	http://narisk.com/partnerEtools.php	(877) 275-1862
AIG P&C	(877) 867-3783	(877) 399-6442	westernpcnewloss@aig.com	www.chartisinsurance.com/fnl	(877) 399-6442
AIG WC	(877) 867-3783	(877) 399-6442	westernwcnewloss@aig.com	www.chartisinsurance.com/fnl	
AIG - Bond and Fidelity Claims	(212) 458-1050	(212) 458-1050			
AIG Cyber	(800) 292-7345	(800) 292-7345	c-claim@aig.com		(800) 292-7345
All Risks			clmrpt@allrisks.com		
Alliance for NonProfits	(800) 359-6422				
Alliant (Wholesale Broker)	All claims must be reported to the carrier not the wholesale broker				
Allianz	(800) 558-1606	(800) 558-1606	newloss@agcs.allianz.com	follow up claims 314-817-2917	
Allied Insurance	(800) 228-4011	(866) 322-3214	enewloss@nationwide.com		
American Alternative	(800) 233-1957				
America First (Liberty Mutual)	(877) 263-7890	(877) 263-7890	callcntrdistribution@libertymutual.com		(877) 263-7890
Amerisure	(800) 325-1721		NewClaimSTL@amerisure.com	www.amerisure.com/claimreporting	(888) 664-2524

AmFed	(800) 264-8085	(800) 264-8085	FROI@amfed.com		
AmRisc	(252) 247-8760		claims@amrisc.com		
AmTrust	(877) 528-7878	(866) 272-9267	amtrustclaims@qrm-inc.com		
AmWINS Dallas	(214) 528-3999	Property only	txclaims@amwins.com		
AmWINS Chicago	(312) 601-9348	Liability only	chicagoclaims@amwins.com		
AON	(800) 432-7465				
Arch	(877)688-2724		claims@archinsurance.com		
Argonaut P&C	(800) 777-3602		plunit@argogroupus.com	plsupport@argogroupus.com	<check status only
Argonaut WC	(877) 769-5953	(800) 820-3903	wcunit@argogroupus.com		(800) 820-3903
Aspen	(646) 502-1000		environmental.claims@aspen-insurance.com		
Atlantic Specialty Insurance Co.	(877) 248-3455		claims@onebeacon.com		
Atlantic Specialty Lines	(800) 368-2095		claims@atlanticspecial.com		
AXIS Insurance Cyber	(866) 259-5435	(866) 259-5435	USFNOL@axiscapital.com		(866) 259-5435
Berkley Oil & Gas	(877) 515-2567		bogclaims@berkeleyoil-gas.com		
Berkley Risk Administrators/ Riverport	(800) 435-1127	(800) 435-1127	bogclaims@berkeleyoil-gas.com	claims@berkeleynet.com	
Berkshire Hathaway (GL, Prop, Auto)	(800) 488-2930		bhhclaim@bhhc.com		
Berkshire Hathaway (WC)	(800) 661-6029		newclaim@bhhc.com		
Bituminous or Bitco	(800) 821-5354		kansascityclaims@bitco.com	stlouisclaims@bitco.com (so IL & MO)	(800) 821-5354
Chartis (GL, Prop, Auto)	(877) 867-3783	(877) 399-6442	westernpcnewloss@aig.com	www.chartisinsurance.com/fnl	
Chartis (WC)	(877) 867-3783	(877) 399-6442	westernwcnewloss@aig.com	www.chartisinsurance.com/fnl	
Chartis Pollution	(770) 442-4133		severityfnol@chartisinsurance.com		
Chubb	(800) 252-4670	(800) 252-4670	chubbclaimsfirstnotice.chubb.com		(800) 252-4670
Chubb Cyber	(800) 817-2665	(800) 817-2665	cyberclaimreport@chubb.com		(800) 817-2665
Chubb (Property & Casualty)	(800) 252-4670	(800) 252-4670	cscfnol@chubb.com		
Chubb (Workers' Compensation)	(800) 699-9916	(800) 699-9916	wcfnol@chubb.com		

Chubb (Marine Claims)	(800) 252-4670	(800) 252-4670	marineclaims@chubb.com		
Chubb (Financial - EPL, D&O)	(800) 252-4670	(800) 252-4670	specialtyclaims@chubb.com		
Chubb (Multinational Claims)	(800) 252-4670	(800) 252-4670	multinationalclaims@chubb.com		
Chubb (Spill Reports)			cscfnol@chubb.com		
Cincinnati Insurance Co.	(877) 242-2544	(877) 242-2544	claims@cinfin.com	https://cincilink.cinfin.com/homepage.aspx	(877) 242-2544
Clarendon National	(877) 442-1915				
CNA - CCC Health Pro	(312) 822-2605	(877) 262-2727			
CNA Insurance	(877) 262-2727		lossreport@cnaasap.com	https://reporting/cnaasap.com/commercial	(877) 262-2727
Colemont Insurance (Chicago office)	(312) 986-0404		chicago.claims@colemont.com		
Colemont Insurance (Dallas office)			txclaims@colemont.com		
Colony Insurance	(804) 560-2000	(804) 560-2000			
CompSource (Oklahoma)	(800) 462-7966	(800) 462-7966	claims@compsourceok.com		
Continental Western	(800) 456-7688	(866) 232-6724			
CorePointe Insurance Company	(800) 782-9164	(800) 782-9164			
Crawford (Broadspire)	(602) 216-9422				
Crum & Forster	(800) 242-4566		NOL@cfins.com		
EMC	(316) 352-5700	(888) 362-2255	wichita.claims@emcins.com		(888) 362-2255
	(316) 352-5700	(888) 362-2255	charlene.l.bennett@emcins.com		(888) 362-2255
Energy Risk Associates	(214) 365-4612		jasina.morris@era.com		
Evanston Insurance	(800) 243-1782	(800) 416-4371			
Factory Mutual	(877) 639-5677	(800) 343-7722	NewLossStLouis@fmglobal.com		
FCCI	(800) 226-3234	(800) 226-3234	newclaim@fcci-group.com		

Fidelity & Deposit (Zurich)	(866) 488-2508				
Fireman's Fund	(888) 347-3428	(888) 347-3428	newlossnotice@ffic.com	www.firemansfund.com	
Fireman's Fund - Property Marine	(888) 347-3428		FPMARINE@FFIC.COM		
Foremost Signature Insurance	(866) 967-5256				
Franchise Risk Solutions	(866) 444-4654	(866) 444-4654	bharalson@franchiserisksolutions.com	claims@franchiserisksolutions.com	
GCube	(949) 873-3624	(949) 873-3624	claims.na@gcube-insurance.com		
Gemini Insurance Company	(866) 915-7478	(866) 915-7478	claims@vela-ins.com		
General Casualty	(844) 723-2524	(844) 723-2524	newlossGC@us.qbe.com		
Glatfelter	(713) 463-1939 Karen		claims@glatfelters.com		
Global Special Risks	(504) 840-1671		frank.migliore@globalspecialrisks.com		
Great American	Refer to www.greatamericaninsurancegroup.com for all contact information (different contact numbers for each line of business)				
Great Midwest Insurance	(888) 321-0714		energyclaims@hiig.com	hiigclaims@actec.net	
Hanover	(800) 628-0250	(800) 628-0250	firstreport@hanover.com	www.hanover.com	
	(800) 628-0250	(800) 628-0250			
Hartford (Agent Reporting)	(800) 553-1710	(800) 553-1710	agentfaxreporting.claim@thehartford.com	www.thehartford.com	(800) 553-1710
Hartford (Insured Reporting)	(800) 327-3636		lossconnect@thehartford.com	www.thehartford.com	(800) 327-3636
Hartford - Crime	(888) 266-3488				
Hartford Steam Boiler	(888) 472-5677		new_loss@hsb.com		
Hawkeye Security	(800) 558-1396 x 4182				
HCC Specialty	(914) 241-8900		submitclaims@hcc.com		
HDI Global / York	(888) 467-9675	(866) 391-9675	5308energy@yorkrsg.com		
Indiana Lumbermans	(800) 732-0777				(800) 732-0777
International Insurance of Hannover	(631) 756-3000		claimsfirstreport@wkfc.com		
James River Insurance	(804) 284-2712	(804) 289-2712	New.Claimsnotices@jamesriverins.com		
K & K Insurance	(800) 237-2917	(800) 237-2917	kk.claims@kandkinsurance.com		

Kansas Builders Insurance Group	(785) 266-4540	(785) 266-4540	claims@kbig.biz	http://www.kbig.biz/forms/claims-forms/ks-accident-report-online-form/	
KaMMCO	(800) 232-2259		abunting@kammco.com	Amanda Bunting	
Kinsale Insurance			newclaimnotices@kinsaleins.com		
Klein Insurance Services	(973) 754-6100		carolynm@kis-hospitality.com		
Lexington	(800) 931-9546	(800) 931-9546	lexprimaryfnol@aig.com		
Liberty Mutual	(800) 362-0000	(800) 362-0000	clclaimreports@libertymutual.com	www.libertymutualgroup.com	(800) 266-2800
Liberty Mutual Service Center	(888) 951-3200	(800) 362-0000			
Markel American	(800) 362-7535		newclaims@markelcorp.com		
Markel Global Marine & Energy	(888) 629-8848	(888) 629-8848	claims@markelcorp.com		
Meadowbrook Insurance- Star Ins	(800) 825-9489	(800) 825-9489	newclaim@meadowbrook.com		
Med James	(800) 255-6503				
Midwest Builders' Casualty Mutual Co	(800) 374-7798	(800) 374-7798	blng@mwbc.com	https://userportal.mwbc.com/Portal/	
Missouri Employers Mutual (MEM)	(800) 442-0593	(800) 442-0593	claims@mem-ins.com	https://www2.mem-ins.com/login.asp	
NAS Insurance Services - Cyber	(888) 627-8995	(888) 627-8995	claims@nasinsurance.com		(888) 627-8995
National Indemnity	(402) 916-3800		reports@nationalindemnity.com		
Nationwide Insurance	(800) 421-3535	(614) 854-2348 WC only	enewloss@nationwide.com		
Navigators GL	(855) 444-4796	(855) 444-4796	sfclaims@navg.com		
Navigators PRO	(855) 444-4796	(855) 444-4796	Newloss@navg.com		
Oak River Insurance	(402) 393-7255				
Ohio Casualty	(800) 366-6446	(800) 366-6446			
		(800) 777-5010 Glass Network			
One Beacon	(866) 370-2315	(877) 248-3455	energyloss@onebeacon.com	claims@imu.com	
PHLY Insurance	(800) 765-9749	(800) 765-9749	Claimsreport@phlyins.com	https://www.phly.com/myphly/claims/claimsearch.aspx	
PHLY Insurance Cyber	(800) 765-9749	(800) 765-9749	Claimsreport@phlyins.com		(800) 765-9749
Pinnacol	(800) 873-7242				
Progressive	(800) 776-4737	(800) 776-4737			

Prosight Specialty	(800) 774-2755		claims@prosightspecialty.com		
QBE	(844)723-2524	(844)723-2524	newloss@us.qbe.com		(877) 308-5143
Redwoods Group	(800) 463-8546	(800) 463-8546 ext 300			
Republic Indemnity	(888) 336-7569				(888) 336-7569
RLI Corp	(800) 444-0406		new.claim@rlicorp.com		
Royal	(704) 522-2000	(800) 847-6925			
RT Spec/Kinsale Ins Co Property			kcclaims@rtspecialty.com		
RT Speciality	(312) 379-8225		chicago.claims@rtspecialty.com		
RTW, Inc.	(866) 620-3137	(866) 620-3137	injuryreports@rtwi.com	www.rtwi.com	
Safeco	(800) 332-3226				
Scottsdale GL, Prop and Auto	(800) 423-7675	(800) 423-7675	SICReportALoss@scottsdaleins.com		
Scottsdale EPL			FSReportALoss@freedomsspecialtyins.com		
Seneca	(212) 277-3490				(212) 422-7541
TAS Insurance (Wholesale Broker)	Do not send claims to this broker. They do not forward them to the carrier. Send direct to carrier.				
Thomco (QBE)	(866) 452-0084	(866) 452-0084	ATL-Thomco@stonington.com	http://claims.stoningtonins.com	(866) 524-6977
Towerstone	(972) 725-2156	(972) 725-2156	sara.boucher@towerstonecorp.com		
Travelers	(800) 238-6225	(800) 238-6225	first.report@travelers.com or emailrep@travelers.com	www.travelers.com	
Travelers (CRM, EPL)	(800) 842-8496		bsiclaims@travelers.com		
Travelers Cyber	(800) 842-8496	(800) 842-8496	bsiclaims@travelers.com		
Tri-City Brokerage	(312) 876-1414				
United Fire Group	(800) 343-9131	(800) 343-9131		https://www.unitedfiregroup.com/AgentProfile/logon.aspx?portal=ufg	(800) 343-9131
United Heartland	(800) 258-2667	(888) 881-8242	uhadminsvc@unitedheartland.com		
United National/ Alliant Specialty					
Universal Underwriters	(800) 344-4917				
US Risk	(800) 833-8803		claims@usrisk.com		
Wausau	(800) 435-4401	(800) 266-2800			(800) 266-2800
Westport					

Westport - Energy/ Pollution only	(800) 876-0748	WP	InsuranceMgmtAssoc_ claims@ge.com		
Westrope	(816) 842-8222				
WRM America	(877) 976-2111		wрмаclaims@ wrightinsurance.com		(800) 749-0948
XL Environmental	(800) 823-7351				
York (Energy Program) 2012					
HDI Policies Client # 5308	(866) 391-9675 P&C	(866) 391-9675 P&C	5308energy@yorkrsg. com		(866) 391-9675
HDI Policies Client # 5308	(800) 932-5535 WC	(888) 467-9675 WC	5308energy@yorkrsg. com		(888) 467-9675
York (Energy Program) 2011					
IPM/IPA Policies Client # 4642	(866) 391-9675 P&C	(866) 391-9675 P&C	yorkclaimsintake@ yorkrsg.com		(866) 391-9675
QBE Policies Client # 4649	(888) 467-9675 WC	(888) 467-9675 WC			(888) 467-9675
Zenith	Call handling office	(800) 440-5020	firstcallnewclaim@ thezenith.com	www.thezenith.com	
Zurich	(800) 987-3373		usz_carecenter@ zurichna.com	www.zurichna.com	(800) 987-3373

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