

PRIORITY 1 SKATING INITIATIVE



In an effort to assist you and your management team with the awareness of skating related accidents for appropriate follow-up, effective immediately we have implemented a Priority 1 Skate Reporting initiative. When a Workers' Compensation claim is reported to the 1-877-SONIC-01 number and skating is involved a few additional questions will be asked to clarify the reason for the incident. Based on the results of those questions an email may be generated indicating:

| On (DATE) | your store experienced a work-related skating injury where one of |
|-----------------------------|---|
| the following was reported: | |

- 1. Employee was injured within the first 14 days of employment while wearing skates.
- 2. Employee was injured on skates prior to being Sonic Skating Carhop trained or certified and he/she was NOT wearing Personal Safety Equipment.
- 3. Employee was injured when the skating surface was not dry and clear of rain, snow, ice or debris.
- 4. Employee was injured while performing maintenance duties noted in the "Prior to being in Skates" open, pre & post rush ready and close checklist including taking out trash.
- 5. Employee struck by a vehicle and required signs warning of skaters and carhops were not in place on the property.
- 6. Employee injured while skating in a NO Skate Zone. Skating is not permitted in the Kitchen, Prep Areas, and Stock Room.
- 7. Although proper procedures were followed, the accident resulted in a severe injury.



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Below you will find some helpful skating tips that will reduce your potential for carhop skating injuries:

- 1. Ensure all carhops are certified as Skating Carhops through the current Sonic Carhop & Skating Carhop STAR Guides. "Have a safe skating attitude!"
- 2. Ensure skates are inspected and maintained on a daily basis prior to use
- 3. Ensure lot is free of potential risk items:
 - a. Ketchup packets
 - b. Straws
 - c. Change
 - d. Mints
 - e. Cigarette butts
 - f. Debris of any kind
- 4. Always verify weather is acceptable for skating
 - a. Not when raining
 - b. Not when snowing
 - c. Not when pavement is wet or icy
 - d. Not in high winds
- 5. Ensure skaters are wearing "Sonic Approved Skates"
- 6. Ensure laces are kept tied and away from wheels
- 7. Install concave mirrors in drive through area so cars can clearly see carhops and skating car- hops crossing traffic
- 8. Ensure skating carhops are not performing station duties, restroom cleaning, stocking and cleaning, sweeping lot and/or taking out trash while wearing skates
- 9. Ensure skaters observe the "No skate Zones" while wearing skates
- 10. Always wear Personal Safety Equipment until skater is certified and proficient!!!
- 11. Ensure that there are four sets in each size of Personal Safety Equipment (PSE) available for skaters to wear
- 12. Ensure that there are spare parts available on hand so that skate repairs can be made immediately when identified

NOTE: Please refer to the Sonic Skating Tool Kit information, Sonic Skating Manager's guide or Sonic Skating Manager's E-learning course for Skating Recruitment, Training, and Certification procedures.